HOMEDICS newa®

60 DAY MONEY BACK TRIAL OFFER

HoMedics Newa 60 Day Money Back Trial Offer applies only to the NEWA-100-AU Skin Rejuvenation System.

If you are not completely satisfied with the product or its results after using it for 60 days (in accordance with the usage frequency and duration details outlined in the user manual) you can simply return it to HoMedics for a full refund.*

**** The refund only applies to the purchase price of the product and does not include any delivery or shipping costs, credit card fees or surcharges, or any other additional costs.***

In order to return the product please email cservice@homedics.com.au or telephone 03) 8795 4200 within 90 days of the date on your purchase receipt. HoMedics will issue you a return authorisation and details on how to return the product.

Cheque refunds will only be provided once you, the customer, has returned the product to us, and included the following:

- ***the product including: power adaptor, storage bag, user manual, activator gel and DVD in the original packaging***
- ***the original purchase receipt***
- ***a print out of your confirmation email and/or the Return Authorisation Code***
- ***a completed copy of this form including your reasons for wanting to return the product***

You must send the product to us, at your own expense for all freight and insurance, quoting the Return Authorisation Code.

Refunds are only valid if the return has been registered with HoMedics within 60 days of the purchase date and if, in our opinion, the product has been used in the recommended manner.

HoMedics Australia reserves the right to reject any claims submitted that do not meet these terms and conditions at their sole discretion.

This offer is in addition to, and does not replace, your statutory rights and protections under the Australian Competition and Consumer Act and/or similar laws in the States and Territories of Australia

Allow 45 working days to receive the refund cheque

No responsibility will be accepted for late, lost or misdirected mail or other delivery services.

Information has been collected and will be held by us for the purpose of this offer. You have the right to access and correct such personal information.

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IF RETURNING YOUR NEWA, BE SURE TO COMPLETE AND ENCLOSE THIS VOUCHER

Under the terms of this offer returns and claims for refund will only be honoured if we receive your claim within 90 days of the date on your purchase receipt

First name: _____ ***Surname:*** _____

Address: _____

Suburb: _____ ***State:*** _____ ***Postcode:*** _____

Contact Phone no.: _____

Email address: _____

Purchase Price: _____ ***Date of Purchase:*** _____

Have you enclosed your receipt?: YES NO

Return Authorisation number: _____

Please detail the reason for returning your NEWA:

_____

_____

_____

Please confirm that you have included the following items with your returned NEWA:

☐ ***Newa Device, power adaptor, user manual, activator gel, DVD, storage bag and all original packaging***

☐ ***Your original purchase receipt***

☐ ***A copy of your confirmation email and/or your Authorisation number***

☐ ***You have filled out your reasons for returning your NEWA***

For further information contact:

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DANDENONG SOUTH Victoria 3175

Tel: ***03) 8795 4200***
Fax: ***03) 8795 4212***
Email: ***cservice@homedics.com.au***

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